

5.1.2 Peer Feedback in Action

Learning Materials

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1. Scenario Cards (Group Work Material)

Scenario 1 – Communication Breakdown

Elena, in need of care, feels her caregiver often rushes through daily tasks without listening to her preferences. The caregiver believes they are being efficient due to time constraints. Elena feels ignored, while the caregiver feels under pressure.

Scenario 2 – Different Expectations

A family member (informal caregiver) expects to be involved in all care decisions, whereas the formal caregiver prefers to follow professional guidelines independently. The person in need of care feels uncomfortable with the tension between them.

1. Scenario Cards (Group Work Material)

Scenario 3 – Lack of Clarity

A care plan has been updated, but the person in need of care was not clearly informed. As a result, they feel confused and uncertain about the changes to their routine.

Scenario 4 – Emotional Stress

A caregiver appears distant and less communicative due to personal stress. The person in need of care interprets this as a lack of interest or care.

2. Group Worksheet (One per Group)

Title: Peer Feedback Practice Worksheet

Instructions: Read your assigned scenario and, as a group, provide feedback from multiple perspectives.

Step 1 – Identify Perspectives

Person in need of care:

Formal caregiver:

Informal caregiver (if applicable):

Step 2 – Provide Feedback

1. Observation (What is happening?)

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2. Perspectives (How does each person experience this situation?)

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3. Impact (What are the consequences?)

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4. Suggestions (What could be improved?)

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2. Group Worksheet (One per Group)

Step 3 – FairCare Reflection

1. Is the feedback respectful and inclusive? ____
2. Does it promote shared decision-making? ____
3. Does it support better cooperation? ____

(✓ / ✗ with short justification)

Key Message Card (Closing Material)

Peer Feedback in FairCare Means:

- Listening to all stakeholders equally
- Sharing feedback in a respectful and constructive way
- Supporting mutual understanding and trust
- Working towards shared solutions in care relationships